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Bed-Bugs.co.uk

Useful information and professional treatment solutions.

Bed Bugs Limited

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Workbook for previously
treated properties – to be
completed in advance of
booking V1.4

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Introduction

As the world's first dedicated bed bug specialists we are often called upon to deal with some of the more complex cases such as extreme levels of infestation in cases where previous treatments have failed.

In an ideal world we would not have to encounter this type of project as they are rarely straightforward and as such are reserved for our most experienced technicians. The more complex the case the more work is required to both fix the issues created during the previous treatment and to start dealing with the problem correctly.

To ensure that we are able to undertake the work with maximum efficiency we require that this workbook is completed and returned to our offices prior to any booking being taken.

For the health and safety of our staff we will not undertake work where we do not have full and complete disclosure of any and all products that have been used. In the case of products that have been used by professionals it is a legal requirement that documentation outlining exactly what and how much has been used is left within the property, this is referred to as the statutory declaration and any pest controller who fails to leave it has broken the law.

If you are not able to provide us with all this information then it may be the property needs to be subjected to a thorough hazardous materials clean before we engage with the project, in our experience such services rarely cost less than £1000 for an average property.

If your pest controller has not left you a statutory declaration the matter should be reported to the following organisations:

- Any trade bodies they are members of.
- Trading standards who are part of your local authority.
- The health and safety executive via your regional office.

Without people taking action and reporting such problems those responsible have no feedback or understanding of what they need to improve and as such by taking this issue up you are helping to prevent others from suffering in the same way.

Once this document has been completed and returned to the office it will be reviewed by our senior technical team and an appropriate appointment will be made. The sections marked with **RED** asterisks (*) are compulsory.

Property details

***Property Address:**

***Contact Name:**

***Contact Phone Number:**

Property description

When first noticed

Current activity level

Previous treatment log

It is essential that you provide us with all these details prior to us taking on a case, especially when chemicals have been used. Without this section being completed we will most likely reject the job or insist that a specialist decontamination clean takes place prior to our site visit.

If there are still visible residues of insecticide at the property, please email pictures to the office along with this completed pack to save a wasted inspection visit.

***Treatment 1**

Date:

Number of rooms treated:

***Products used:**

***Quantity used:**

Company name:

***Treatment 2**

Date:

Number of rooms treated:

***Products used:**

***Quantity used:**

Company name:

Treatment 3

Date:

Number of rooms treated:

Products used:

Quantity used:

Company name:

Treatment 4

Date: _____ Number of rooms treated: _____

Products used: _____
Quantity used: _____

Company name: _____

Treatment 5

Date: _____ Number of rooms treated: _____

Products used: _____
Quantity used: _____

Company name: _____

Treatment 6

Date: _____ Number of rooms treated: _____

Products used: _____
Quantity used: _____

Company name: _____

Treatment 7

Date: _____ Number of rooms treated: _____

Products used: _____
Quantity used: _____

Company name: _____


Off site decon requirements

In situations where an infestation of bedbugs has become dispersed or fractionated due to an incomplete or ineffective treatment we have found it can be more efficient to remove many of the potentially infested items from the property so that it can be treated in an uncluttered and minimalist state.

To assist us in remotely establishing if this is likely to be a requirement in your case please provide a detailed description or preferably images of the room and the amount of material specifically around the bed area which may require this form of treatment.

If off site decontamination is required we can provide you with security locking crates so once they are packed and sealed you can be certain that they have not been opened until you break the seal again. Further details on all aspects of this service will be supplied in the off site decontamination pack if it's required.

Description:



Use additional pages if required:

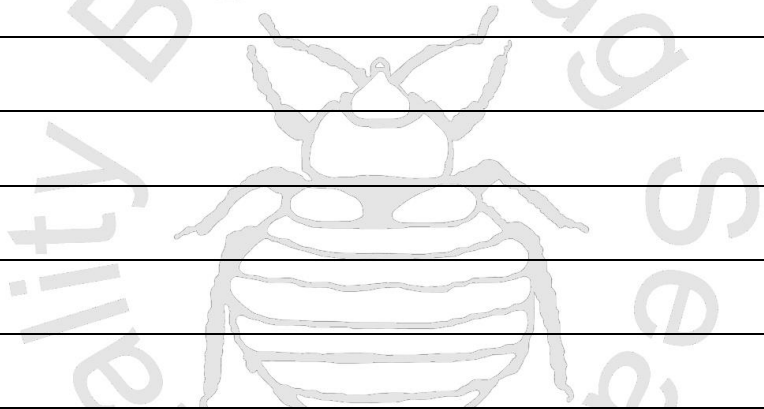
Internal use only

Case review

Please ensure that all sections are complete prior to submitting this case for review:

- Completed by client.
- Is prep likely?
- Has off site decon been estimated?

Next steps



Resources needed
